

**PROCUREMENT
CENTRE**

Office
Pretoria

**General Enquiries
(Weekdays 8am –16pm)**

Tender Office
0124224078
0810379162

Technical Enquiries

Email
tenderoffice@sars.gov.za

Reference

RFP 20/2025

Date

25 November 2025



South African Revenue Service

Pretoria Head Office
299 Bronkhorst Street,
Nieuw Muckleneuk, 0181
Private Bag X923,
Pretoria, 0001

TO WHOM IT MAY CONCERN

Dear Sir/Madam,

INVITATION: REQUEST FOR PROPOSAL TO TENDER

The South African Revenue Service (SARS) invites you to tender for the goods and/or services as detailed in the attached tender forms. The conditions contained in the SARS Supply Chain Management Policy and the regulatory framework which governs tenders at SARS are applicable to this tender process.

Activity	Date / Time / Details
Bid Number, Description & Contract term:	RFP 20/2025A – MAINTENANCE OF DIESEL GENERATORS FOR SARS DATA CENTER EQUIPMENT RFP 20/2025B – MAINTENANCE OF UNINTERRUPTED POWER SUPPLY (UPS) EQUIPMENT FOR SARS DATA CENTER RFP 20/2025C – MAINTENANCE OF SARS ICT FACILITIES
Period	5 years
Virtual briefing session date and registration:	The non-compulsory briefing session will be held virtually via a Microsoft Teams meeting. Meeting details can be accessed in the Main RFP Documents.
Bidders to submit written questions on or before:	From 25 November 2025 to 12 December 2025
SARS to respond to bidders' written questions on or before:	From 25 November 2025 to 19 December 2025
CLOSING DATE AND TIME (proposals due):	15 January 2026 at 11H00 Late bid proposals submitted after the closing date and time will NOT be accepted nor considered, regardless of the method used to send or deliver such documents to SARS.

The physical bid proposal submissions must be deposited in the SARS tender box situated at the main entrance of the address below:

**SARS Procurement Tender Office, Lehae La SARS,
299 Bronkhorst Street, Nieuw Muckleneuk, Brooklyn,
Pretoria, 0181.**

Bid proposal submissions must be sealed in an envelope on which the following information is clearly indicated:


- a) The name and address of the tenderer
- b) Bid number
- c) Closing date

and is required to be submitted in two forms:

1 x Hardcopy submission	One (1) hardcopy submission clearly marked. A "hardcopy submission" means an A4 ring bound lever arch file.
1 x Electronic submission	One (1) electronic submission of a complete copy of the hardcopy submission. An "electronic submission" means a memory stick (USB stick) containing a complete copy of the hardcopy submission. The onus is on the bidder to ensure that the electronic submission submitted is a complete copy of the hardcopy submission.

Please direct all technical related enquiries to the Procurement Tender Office on email: tenderoffice@sars.gov.za.

Yours faithfully



KENNETH PILLAY

BUSINESS AREA LEAD: ACQUISITIONS MANAGEMENT

DATE: 24 November 2025